

MARTIN'S SPA

We look forward to welcoming you on June 14th.

To make the experience reassuring for everyone, **we will develop new habits during our care.**

We count on you to apply them from your first appointment and are at your entire disposal if needed.



OUR SERVICES...

✓ ALL OUR TREATMENTS ARE AVAILABLE AGAIN

Duo treatments are possible simultaneously in separate individual cabins, except at Martin's Alterego in Mons, treatments will follow each other.

Only individual baths are allowed.

>> Not available: changing rooms, showers & wellness.

BEFORE YOUR TREATMENT...

- Care is by appointment only. You can book your treatments by phone or by mail.
- Please note that you must come alone to your appointment, except for the duo treatments.
- If you experience any symptoms (fever, cough, shortness of breath, sore throat, headache, loss of taste or smell), we will ask you to cancel your appointment.



AS SOON AS YOU ARRIVED...

- Entrance is through the hotel reception.
- Please wash/disinfect your hands at the entrance and exit (disinfectant gel available).
- Wearing a mask is mandatory to move around the hotel.
- Please announce yourself at the hotel reception, the payment of the treatments will be made on your arrival (payment by cards).
- Then head to the spa, your practitioner will pick you up in the waiting area at the time of your appointment.



DURING YOUR SESSION...

- The practitioner welcomes you with a smile behind her mask. Avoid hugs and handshakes.
- The practitioner will then take your temperature using an infrared thermometer.
- As the changing rooms are inaccessible, we ask you to change in the booth.
- The mask must be worn throughout the session and can be removed for facial treatments (disposable masks available).
- No management questionnaire will be filled out, the practitioner will dialogue directly with you.



AT THE END OF THE SESSION...

- The practitioner will invite you to get dressed in the cabin.
- You will be asked to leave the facility after your treatment using the hotel reception desk exit.
- We can no longer serve you herbal teas, bottles of water will be available in the herbal tea shop.
- The practitioner will properly clean and disinfect the booth, treatment table and equipment used before welcoming the next client.
- The products are always available for sale, don't hesitate to ask your practitioner!



Thank you and see you soon.

www.martinspa.com

